

## BY YOUR SIDE SINCE 1933

Horace Maheu knew from the moment he founded Maheu&Maheu that through the years his business would be all about dedication and excellence. Maheu&Maheu is always there for its clients—their experienced and trusted partner. Its team has biologists, entomologists, microbiologists, and certified technicians who take care to do the job right.

# SERVICE OFFERINGS



Maheu&Maheu has developed a special pest management system for hog, chicken, egg, cattle, and other farm operations. This cutting-edge protection prevents disease from spreading from farm to farm by eliminating potential disease vectors (rodents, birds, insects, etc.) using strict biosecurity protocols.



Maheu&Maheu supports processing companies with advanced food safety management expertise. We have 100% HACCP-compatible systems to meet the standards recognized by the Global Food Safety Initiative (GFSI), such as BRC, SQF, IFS, FSSC 22000, CanadaGAP, and others. We also have pest management services for companies with organic certification as well as made-to-order solutions for the pharmaceutical industry.



Maheu&Maheu has developed a series of programs to meet the special needs of industries such as pulp and paper, metallurgy, petrochemicals, forest products, and more.

Programs are compatible with HACCP principles and designed for industry occupational health and safety (OHS) needs as well.



Maheu&Maheu has preventive strategies and effective pest treatments for the commercial (food service and retail) and residential (multiple and single-family dwelling) sectors. Our approach puts sustainable, chemical-free alternatives first.

# FROM THE ATLANTIC TO THE PACIFIC

Maheu&Maheu ranks in the top three pest management companies in Canada. It has five regional offices in three provinces (Ontario, Quebec, and New Brunswick).

Maheu&Maheu also provides nationwide coverage through its network of strategic alliances and specialized pest management partners.

Maheu&Maheu is a member and the Canadian representative of the Food Protection Alliance, an organization of leading North American companies specializing in the agrifood resource protection. Members share each other's latest techniques and are able to provide coverage throughout the entire continent.

fpalliance.com

#### **SERVICES**

General pest management

Nuisance bird exclusion

Weed control

Fumigation

Heat treatments

Sanitation services

Consultation and training

# WHAThe Maheu & Maheu & USAPART

Maheu&Maheu invests every year in R&D and keeps careful tabs on technology to remain at the forefront of pest management while applying effective, sustainable, and environmentally friendly methods.



The revolutionary Geyser® documentation system

Maheu&Maheu uses Geyser®, a handheld computer data management program that creates a record of every pest occurrence with all the details of our response to it, including observations, captures, corrective actions, and pesticide use if applicable.



#### **CARPESC**

Corrective action requests with digital photo support

With our extranet we can deliver reports online using digital photographs. Each photograph is described and connected to a type of risk to make it easier for clients to understand our response—the ultimate in proactive pest management.



#### **EXTRANET**

Our extranet gives clients full online access to all the records in their files. This includes

- Service programs
- Inspection reports
- CARs (Corrective Action Requests)
- Graphs and trends analyses
- Network maps
- Billing information
- Pest history

#### WHERE IT HAPPENS: QUALITY SYSTEM AND TECHNICAL DEPARTMENT

Maheu&Maheu was awarded ISO 9002 certification for all operations in 1996 in recognition of the quality and meticulousness of our work, and has now migrated to the latest ISO 9001:2008 standard. Our quality management system includes robust benchmarks and policies. To maintain them, our technical department has created and kept up to date a work instruction manual containing the techniques and protocols used by our team of technician specialists. Our team of technical

coordinators conducts annual followup on all service technicians to ensure compliance with our quality and environmental policies. And our PDBR system is an advanced tool that generates exception reports on problem pest situations. Reports are followed up on weekly with managers from regional offices in order to coordinate actions and measures taken in the field and to support the technicians team.



Maheu&Maheu is driven by a passion for excellence, always striving to be the gold standard in Canadian pest management for the agricultural, agrifood, industrial, and residential markets.

We seek to create and maintain conditions that our employees will thrive under and that will make them want to be part of Maheu&Maheu's success. Their resourcefulness combined with our decentralized operations is what allows us to deliver consistent, concrete results.



## PROFESSIONAL DEVELOPMENT

To stay on top

The professionals at Maheu&Maheu are our clients' best guarantee of quality. We've built our expertise on a professional development program that ensures the knowledge and skills of our specialists are always up to date.

We are a regular presence at international gatherings, where we hone our expertise in the field, get the latest information, and swap ideas on new approaches impacting our industry. Discussions, meetings and seminar attendance also help us stay on top of industry needs and challenges.

## EMPLOYEES AS STAKEHOLDERS

The pledge of an outstanding service

We at Maheu&Maheu consider employees' active involvement and sense of belonging a fundamental part of our long-term success. This is why shareholder status has been open to employees since 1993.